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SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME

Tele Circuit Network Corporation

QUARTER / YEAR

10 thru 12 / 2018

Month:

October

November

December

Number of Customer Access Lines

1159

1154

1154

Trouble Reports / Access Line (%)

Customer Out of Service Clearing Times (%)

New Installs Completed w/in 5 Days (%)

Commitments Fulfilled (%)

Comments / Explanations:

Person Making Report / Contact Information:

Tiesha

Monroe

Account Manager

RECEIVED

JAN 28 2013

PSC SC
CLERK'S OFFICE